



SAFE AIRPORTS

THE INTERSECTION OF TECHNOLOGY AND TRANSPORTATION



CREATING SAFE AIRPORTS

Today's airports serve as critical infrastructure around the world. Every day, millions of travelers, workers and pallets of cargo travel in and out of your doors. Your promise — ensure the timely arrival and departure of flights while maintaining a streamlined and enjoyable experience for travelers, shippers and your airport's businesses.

But delivering on this promise is only achievable with a foundation of safety. Everything starts with safety. It's the center that holds airport operations together.

At Motorola Solutions, we've created the first and only end-to-end enterprise technology ecosystem that unifies voice, video, data and analytics on a single platform — providing you with the foundation of safety you need by addressing the unique challenges of your airport. We've also reimagined how the technologies used to help keep airports safe, can do even more — drive efficiencies, improve productivity and generate better outcomes. Because safety, efficiency and productivity are deeply interconnected. With the right technologies, you can be faster, smarter, more focused and more resilient — better at everything you do.

Because when technologies communicate and learn from each other, safety and performance improve across your entire enterprise. Intelligence advances outwards, giving you eyes and ears where you've never had them before. Information flows where it's needed — from cameras, to radios, to smart devices, to command centers — and what you need to know is made clear. People collaborate in more personalized and productive ways, using any network or device they want. Fairness and accuracy replace biases and blindspots. Resiliency increases and decisions improve.

Our Safe Airports technologies come together to efficiently keep passengers, workers and cargo secure — providing the certainty of safety you need to deliver on your promise. Reassuring staff and travelers that potential threats can be identified and resolved before they escalate. Ensuring that if the unthinkable happens, there are plans and technology in place to respond as quickly as possible.



EXAMPLE USE CASE: AIRFIELD BREACH

Our Safe Airports integrated ecosystem allows you to address everyday concerns as well as emerging situations through the four pillars — Detect, Analyze, Communicate and Respond. We will explore how these pillars work together to address your airport's challenges through the example of an airfield breach.



DETECT

Overseeing a large, multi-zoned airport can be a challenge. From monitoring secure area perimeters to identifying potential threats, detection plays a critical role in minimizing potential threats to both passengers and airport personnel.

Integrated video security utilizes artificial intelligence to create high visibility across your airport, monitor large areas in one view and recognize potential security gaps. Access control provides entry management, access point detection and automatic notifications for door alarm activities. Automatic license plate recognition combined with watch list alerting analyzes vehicles and people entering and exiting the area — detecting potential perimeter breaks. Radio alerts ensure all personnel — across multiple teams — are informed of critical information simultaneously.

All of this comes together to ensure you know what is happening — with better insights to protect people, property and assets.



License Plate Recognition

DETECTION SOLUTIONS

Video Security

Create a safe and secure environment, deter threats and enhance visibility across all security zones with specialized cameras for every location — fisheye for secure rooms, multi-sensor for terminals, and ultra high-definition for parking lots and runways.

License Plate Recognition

Monitor all roads and parking lots approaching and surrounding your airport and automatically alert security when threat-designated vehicles enter your perimeter.

Access Control

Protect and monitor secure areas and doors within your facility using a role-based system with instant detection of individuals at access points and camera-based verifications.

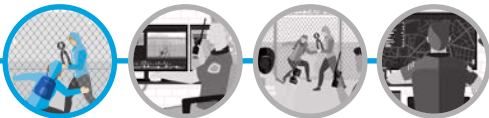
Watch List Alerting

Set an inner perimeter, identifying license plates of interest based on a secure, controlled watchlist created and maintained by authorized users within your security team. Expand the power of this capability to detect specific people of interest with the optional inclusion of facial recognition technology.

Radio Alert

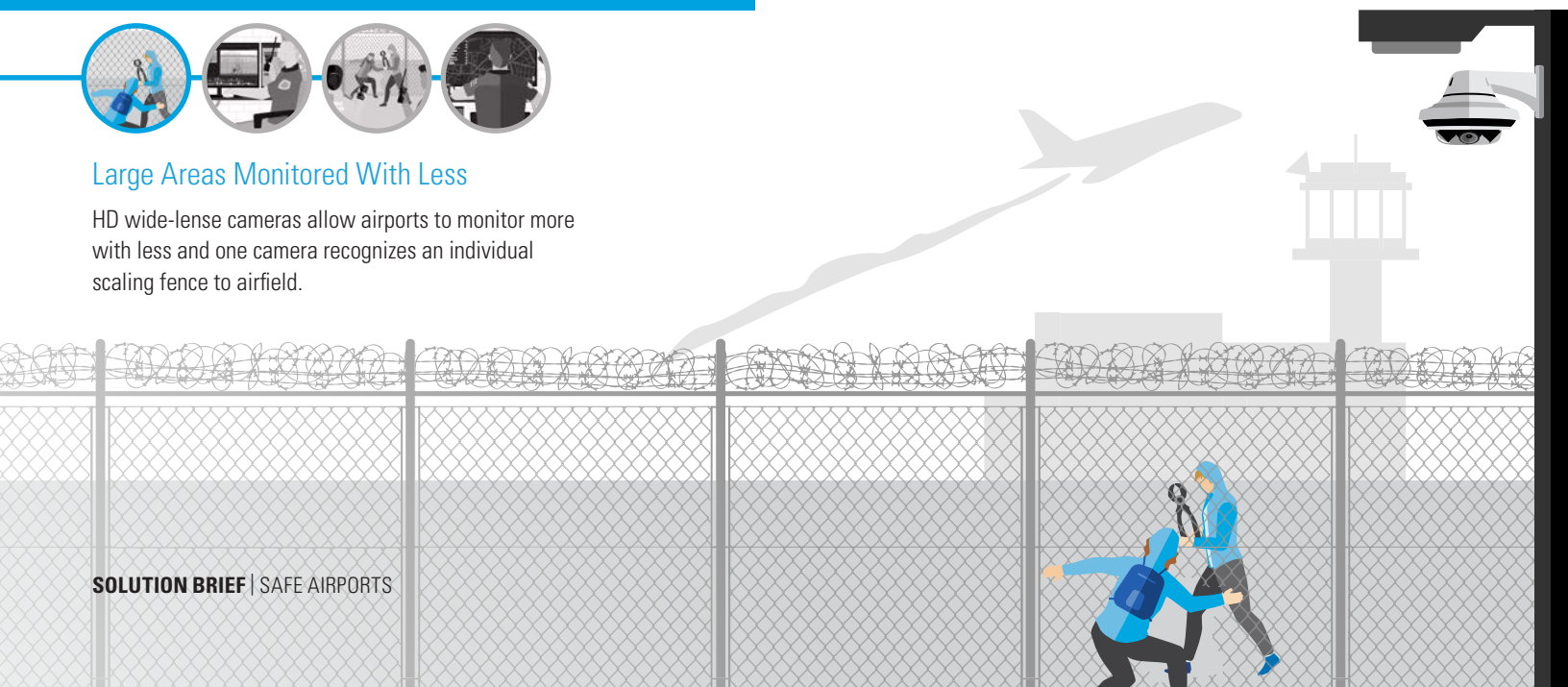
Instantly receive video analytic and access control alerts directly to your two-way radio via text message and text-to-voice alerts — including license plate recognition, breaches, loitering and presence detection.

AIRFIELD BREACH - DETECT



Large Areas Monitored With Less

HD wide-lense cameras allow airports to monitor more with less and one camera recognizes an individual scaling fence to airfield.



ANALYZE

You're responsible for monitoring a large and diverse facility filled with secure areas, public areas, critical equipment, cargo and thousands of travelers and employees. Scouring through collected data in order to recognize points of interest across your busy airport is a demanding task. Technology can help simplify that process.

Appearance searches quickly and seamlessly explore video footage to track persons of interest moving through your facility. Integrated access control and identity search provide real-time insights into personnel movements, making it easy to find a missing employee. Unusual motion detection reveals atypical behavior and events which need investigating.

Ultimately, these solutions and insights are crucial to cutting through the noise and highlighting important events so that you can quickly find what you are looking for and make informed decisions to take action.



Appearance Search

ANALYTIC SOLUTIONS

Avigilon Appearance Search™

Find who you are looking for faster with searches using specific physical descriptions such as clothing color, gender or age.

Unusual Motion & Activity Detection

Reveal atypical events that may need investigating with artificial intelligence that "learns" typical airport activities in a scene to automatically detect and flag unusual motion or activity that may otherwise be missed.

Identity Search

Intelligently integrate ID badges with the power of video to map personnel movement throughout your entire premises via scanned door badge activity linked with video feeds.

Focus of Attention

Easily identify where the action is required with potentially critical video activities identified by color-coded hexagons so you can focus your attention on what's important.

AIRFIELD BREACH - ANALYZE



Appearance Tracked

Situational awareness maintained as intruder's appearance is tracked between multiple cameras on the airfield.



COMMUNICATE

Whether it's a typical day of funneling hundreds of passengers through the airport, or an emergency situation, clear and timely communication is key to creating a safe and connected airport.

Two-way radio communications instantly and reliably connect TSA, administration, staff and local first responders. Broadband push-to-x extends your reach by enabling voice and data to be shared across devices and teams. Dispatch software makes it easy to directly share data across devices and teams, including first responders.

Connectivity — across devices and networks — is an important part of ensuring you and your entire team are aware and informed at all times.



Avtec Scout Dispatch

COMMUNICATION SOLUTIONS

Two-Way Radio Communication

Communicate securely and clearly across all zones of operation with rugged two-way radios that deliver superior voice clarity, rugged design, long battery life and outstanding range — ensuring personnel can hear and be heard. Additionally, transmit multimedia and data rich intelligence on your two-way radios using broadband enabled, purpose built, radio devices.

WAVE PTX: Broadband Push-to-Talk

Push-to-talk without device, network or geographic boundaries with capabilities enhanced with the ability to push details via text, photo, video or file attachment to smartphones, tablets, laptops and even land-lines — enabling you to share voice and data with your team.

CBRS Private LTE (NITRO)

Do more with less with enterprise-grade private broadband with twice the capacity, up to four times the range of Wi-Fi and the ability to share multimedia and data across your facilities using a private data network managed via a cloud-based portal.

Dispatch Software

Simplify and standardize your dispatch process and workflow with streamlined dashboard views and instant communications across different devices, networks and locations scaled to your airport's specific needs.

AIRFIELD BREACH - COMMUNICATE



Resources Dispatched

Hiding place of intruder is determined and shared across security team to apprehend intruder.



RESPOND

Being ready and aware is critical to ensuring your team can quickly respond to problems before they escalate. Emergency connectivity ensures instant response of first responders to your airport.

Incident management streamlines the logging of incident reports, unifies data and evidence storage, and makes it easy to share multimedia with other personnel. CommandCentral software aggregates information feeds to help streamline incident response with informed decision making.

Because enabling rapid response and documenting past incidents can be the key to preventing incidents from becoming tragedies



CommandCentral Aware Enterprise

RESPOND SOLUTIONS

CommandCentral Aware Enterprise

Provide critical incident insights and eyes-on-the-scene with real-time video, resource location information, streamlined incident intelligence and direct communication connections between your facility and local law enforcement.

Critical Connect

Easily enable and disable dynamic, seamless and secure communication links between networks regardless of the situation with interoperability between first responders and airport security.

Body-Worn Camera

Protect your team with an integrated video solution that captures high quality video evidence through a powerful mix of capabilities including live streaming and automated recording.

PremierOne

Streamline the data flow from call-taking to dispatch and focus on coordinating response to large-scale incidents with decisive speed and maximum configuration.

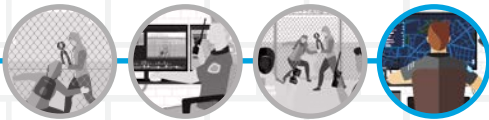
Ally Incident Management & Records

Streamline incident and records management end-to-end with customizable records, multimedia attachments and analytics-driven trend reports, all accessible from web-enabled devices.

Spillman Flex

Connect responders with complete, life-saving information in an integrated and off-the-shelf solution built for single or multiple facility dispatch.

AIRFIELD BREACH - RESPOND



First Response Dispatched

Local police directly informed with video for immediate first response.



AUTOMATE WORKFLOWS. MANAGE OPERATIONS. CONFIGURE YOUR TECHNOLOGY.

Get it done with Orchestrate.

Time is precious. And managing the communications, video and software that comprise your security and operations technology ecosystem can be a time-consuming, challenging task. What if there was a way for you to focus on what matters most, and automate the rest?

That's why we created Orchestrate. It's a simple, user-friendly and cloud-based interface tool that gives administrators the ability to configure and automate workflows that control their integrated security technology ecosystem. These intelligent, automated workflows also enhance efficiency as well as improve response times, effectiveness and overall personnel safety. It equips your security network operations teams with the capabilities they need to detect triggers across a number of installed devices and quickly take actions to reduce risk of breaches and downtime by automatically alerting the appropriate teams and executing the proper procedure. Orchestrate makes managing your day-to-day operations effortless by providing a self-service workflow management tool at your fingertips.

KEY FEATURES

Complex workflows, simplified.

Our business workflow automation solution, Orchestrate, is designed for your unique ecosystem. It allows you to integrate individual processes, fully manage and optimize workflows, and deliver a consistent response every time. The number and complexity of workflows can scale to meet the needs of your operations. Because Orchestrate is a secure, cloud-based, cross-technology platform, users can access and build customized solutions from anywhere, at any time.

AUTOMATATION

Let intelligent workflows do the work.

Your organization is being continually challenged to do more with less — and to do it quickly, efficiently and cost-effectively — all while protecting people's safety. When you are able to immediately recognize and respond to threats and unexpected events, you are able to focus on the work at hand. Ensuring nothing is missed. From simple machine-assisted decision-making to complex workgroup action and event management, Orchestrate empowers you to address the unique challenges of your operation, automatically. All so you can keep your focus on what matters most.

EMPOWER YOUR OPERATIONS

Address the unique challenges of your operation, automatically.



AUTOMATE WORKFLOWS

Expand reach



IDENTIFY BOTTLENECKS

Minimize inefficiencies



BOOST PRODUCTIVITY

Reduce manual effort



INCREASE FOCUS

Focus on high value activities



IMPROVE TRANSPARENCY

Track status at every stage

HOW ORCHESTRATE WORKS

Self-service workflow creation.

Administrators can create rule-based, automated workflows between their technology sleeves to enhance efficiency as well as improve response times, effectiveness and overall safety.



EXPLORE

Define business logic with a simple to use, single-pane graphical interface



CONFIGURE

Create automated workflows for machine-assisted decision-making



ACTIVATE

Leverage analytics to trigger conditional logic, alerting and informing relevant teams



SERVICES

Effectively managing a complex ecosystem can be complicated. You need the right service, support and management to ensure your day-to-day needs are taken care of — ensuring smooth operations. At Motorola Solutions, our unique service offerings provide technical support, hardware repair and replacement and software updates to ensure your two-way radio, infrastructure, cameras and software are always working at peak performance.

1 BILLION

U.S. passengers are flown per year. ¹

Technical Support

Effectively troubleshoot and promptly resolve technical and non-technical issues with dedicated experts.

Repair and Replacement

Protect system components from normal wear and tear and keep them in operation with state-of-the-art diagnostics equipment, repair tools and replacement parts.

Software Updates

Ensure continuous security, extended performance and enhanced functionality of two-way radios, infrastructure and cameras with certified and pre-tested software updates.



TAKING AIRPORT SAFETY TO THE NEXT LEVEL

It's time to reimagine what safety technology can do for your airport — driving efficiencies, bolstering performance and helping you deliver on your promise of a safe, streamlined and enjoyable experience for travelers.

The Motorola Solutions Safe Airports integrated technology ecosystem unifies mission-critical technologies to improve safety across your facility while also creating better outcomes in your day-to-day operations.

By bringing together the technologies and solutions you need to detect, analyze, communicate and respond, we're ensuring your airport is better equipped to prevent threats to passengers, employees and cargo from impacting on-time departure. By enabling modern incident and operational management, you can be sure that workers and passengers are safer and can remain focused on the task at hand.

Sources:
1 Federal Aviation Administration

Learn more at:
motorolasolutions.com



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